



Regional Care Coordinator Enhanced Collaborative Model Task Force

Reports to: Director of Survivor Services

Location: Office in Memphis, TN & serving the West Tennessee Region

Status: Full-time

Starting Salary: \$60,000 based upon experience

Organization

Restore Corps exists to eradicate human trafficking by empowering survivors, equipping communities, and changing systems. We pursue restoration through trauma-informed services, advocacy, and collaborative partnerships. Our work is rooted in faith and guided by courage, humility, and a deep commitment to human dignity.

Position

The ECM Task Force Regional Care Coordinator is a key role focused on enhancing regional systems of care for victims of human trafficking (HT) across assigned regions in Tennessee. While the position may involve some direct support to individual victims, no more than approximately 20% of the time will be dedicated to providing direct services. The primary emphasis is on facilitating, coordinating, and building regional capacity to identify and respond to human trafficking through collaborative networks, expanding service availability, especially in rural areas and for male/labor trafficking victims, ensuring coordinated, trauma-informed support systems that improve victim identification and comprehensive care.

This position will be assigned to Restore Corps by Freed Life and is funded by the Department of Justice, Office for Victims of Crime, under the Enhanced Collaborative Model (ECM) Task Force to Combat Human Trafficking grant (award timeframe 10/01/2024 – 09/30/2027). This position will be required to work with the Tennessee Human Trafficking Task Force (THTF) personnel including the Task Force Victim Service Provider/TCTA Liaison, other ECM funded Regional Care Coordinators, and the Task Force Director.

Employment will be contingent upon funding and organization requirements.

How Our Values Shape This Role

- **We're Not the Hero**

We lead with humility. Cultivating partners is not about personal recognition or institutional prestige. It is about faithfully stewarding relationships and

trusting God to move hearts. This leader operates with prayerful dependence, wisdom, and integrity — recognizing that outcomes ultimately rest in the Lord's hands.

- **Run to the Battle**

Human trafficking is complex and often uncomfortable to confront. This role requires courage and persistence in sharing hard truths, inviting bold connections, and stepping into difficult conversations when necessary. This “Coalition Builder” does not retreat from ambitious goals or challenging resource gaps but runs toward them with determination and faith.

- **Courage Over Comfort**

Excellence in developing networks of care and collaboration demands discipline, accountability, and resilience. The Care Coordinator will make strategic decisions that prioritize long-term sustainability over short-term ease. This includes holding firm to ethical standards, engaging new and old partners with consistency and clarity, and pushing beyond comfort zones to grow support systems for victims and resources for stakeholders

- **Value the Individual**

Every partner, survivor, community member, stakeholder and team member is treated with dignity and respect. The “Coalition Builder” builds authentic relationships deeply rooted in honor and transparency. They recognize the image of God in every person and cultivate partnerships that reflect justice, opportunity, and shared mission

- **Navigate Together**

This is not a solo role. The “Coalition Builder” collaborates closely with the Director of Survivor Services, COO, CEO, staff, board members, volunteers, and community partners. They foster a culture where network building is a shared responsibility and where insights, expertise, and accountability are embraced for stronger outcomes.

Key Responsibilities

- Facilitate and strengthen collaboration among service providers, nonprofits, healthcare providers, and other stakeholders across the assigned Tennessee region(s) to create, centralize and formalize a more coordinated anti-human trafficking network of care.
- Promote increased identification and referral of all human trafficking victims, with an emphasis on underserved populations such as those in rural areas, victims of labor trafficking, and male victims.
- Work to expand and enhance the availability of comprehensive services including wrap-around, trauma-informed case management services in rural and underserved parts of the region, helping victims navigate the complex

challenges of their human trafficking experiences through improved provider capacity and resource alignment.

- Ensure that all human trafficking victims across each region can access seamless, comprehensive, and individualized service and support by identifying service gaps, fostering partnerships, and advocating for system-level improvements.
- Build, formalize, and maintain relationships with regional partners to support victim-centered approaches and trauma-informed practices in service delivery.
- Support regional and statewide efforts in training, resource sharing, and protocol development to improve overall response to human trafficking in coordination with the Tennessee Human Trafficking Task Force.
- Track regional care coordination efforts and report on regional progress, service gaps, and outcomes related to collaboration, identification, and service availability as required by organizational and ECM funding guidelines.
- Participate in statewide or multi-regional meetings to align local efforts with broader Tennessee anti-human trafficking initiatives.

Qualifications

- Bachelor's Degree required, but Master's is preferred - Communications, Education, Nonprofit Management, Social Work or other related field
- Preferred candidates have at least 3 years of mental health experience and/or crisis stabilization, intake or equivalent position with experience working with trauma, substance abuse, sexual exploitation, victim assistance, child protective services, youth in foster care or human trafficking populations.
- Strong relational/emotional intelligence and exceptional communication skills.
- Strategic thinker with the ability to execute.
- Alignment with the faith-based mission and values of Restore Corps.
- Fluency in a language other than English with a strong preference for Spanish
- Demonstrated ability to understand and implement best practices around services for at-risk individuals and families.
- People-oriented with demonstrated ability to build rapport and gain trust with diverse populations.
- Ability and willingness to work irregular hours when a survivor and agency needs dictate
- Capacity to manage stressful situations, problem solve quickly and react appropriately during emergencies.
- Excellent organizational and communication skills, both written and oral, and prompt response to messages.
- Able to maintain confidentiality, as required by law and in the best interests of survivors, staff and the agency.
- Fast learner, quick mind, capacity for hard work, teachable and flexible.



- Valid driver's license, state-required driver's insurance and access to reliable personal transportation; ability to travel throughout West Tennessee.

How Success is Measured

- Number of new and/or existing relationships/partnerships strengthened and developed for the Task Force during the reporting period for the ECM grant (e.g., with service providers, healthcare, nonprofits, and faith-based organizations).
- Number of regional Memoranda of Understanding (MOUs), cooperative service agreements, formal agreements, policies, procedures, or protocols signed (or renewed/updated) among regional providers or within the Task Force during the reporting period for the ECM grant.
- Number of service providers or organizations trained or provided technical assistance in collaboration with the Task Force on trauma-informed care, victim identification, labor/male/rural trafficking dynamics, and/or wrap-around services during the reporting period for the ECM grant.
- Number of Task Force regional meetings, coalitions, or workgroups convened or facilitated during the reporting period for the ECM grant (including attendance, outcomes, and whether multidisciplinary).
- Number of new or expanded services/resources for the Task Force made available in rural areas during the reporting period for the ECM grant (e.g., trauma-informed case management slots, housing options, counseling, legal aid).
- Number of new, confirmed and/or potential human trafficking victims who received direct support services from the Regional Care Coordinator during the reporting period for the ECM grant (tracked as an unduplicated count, with disaggregation by victim type such as rural, male, or labor trafficking, etc).
- All reporting requirements as outlined by the [Office of Victims of Crime for the ECM grant](#) and as required by federal guidelines.

Additional Requirements

- The ideal applicant must be willing & able to embrace & exemplify our Corps Values & Statement of Faith
- Background check is required

Hours and Pay

- Applicants must possess an ability and willingness to work evenings & weekend hours, as training requests and role requirements dictate.

Contact Information and Procedure: No phone calls accepted for this position.



This is a full-time position starting at \$60,000/year plus benefits. Will include mileage reimbursement for travel outside Shelby County. Full-time package will also include: paid time off, offer for health insurance coverage, & 401K match after 1 year.

No phone calls accepted for this position. Please submit a cover letter & resume to careers@restorecorps.org.

Applications will be accepted on a rolling basis until this position has been filled.