

HEAL 901 – Job Description

Outreach Worker

Position Type: Full-Time

Schedule: Monday–Saturday, 2:00 PM–10:00 PM

Compensation: \$50,000 Annually

Department: CURES Team

Reports To: CURES Supervisor / CURES Program Manager

Position Summary

The Outreach Worker is a key member of HEAL 901's CURES team, responsible for engaging individuals at highest risk for criminal activity, supporting behavior change, and connecting residents to services that promote stability, healing, and safety. This role follows the Cure Violence Global logic model, focusing on identifying high-risk individuals, reducing risk factors, and increasing protective factors through consistent, credible engagement.

Outreach Workers serve as mentors, advocates, and connectors—helping participants navigate barriers related to employment, education, trauma, and community safety.

Key Responsibilities

High-Risk Outreach & Engagement

- Identify and recruit individuals at highest risk for involvement in criminal activity.
- Conduct daily outreach in priority neighborhoods and hotspots.
- Build trusting, supportive relationships with participants and their families.
- Provide mentorship, coaching, and nonjudgmental support.

Participant Support & Case Management

- Develop individualized risk-reduction plans with participants.
- Connect individuals to services such as employment programs, mental health support, housing resources, and education pathways.
- Support participants in meeting goals and reducing involvement in criminal activity.

Community Presence & Relationship Building

- Maintain a consistent, visible presence in the community to build trust and credibility.
- Participate in community events, healing activities, and neighborhood engagement efforts.
- Serve as a bridge between residents, service providers, and HEAL 901.

Documentation & Reporting

- Complete daily outreach logs, participant notes, and progress updates.
- Track participant outcomes in alignment with Cure Violence Global reporting standards.

- Attend team meetings, trainings, and case reviews.

Qualifications

- Strong knowledge of Memphis neighborhoods and community culture.
- Ability to build rapport with individuals at highest risk for criminal activity.
- Experience in mentorship, outreach, or community engagement preferred.
- Lived experience or community credibility is strongly valued.
- Ability to work evenings and weekends consistently.
- Commitment to HEAL 901's mission of healing, prevention, and community-centered safety.

SERIOUS INQUIRIES ONLY

To apply:

- Complete the HEAL 901 Employment Application at: <https://forms.gle/29PQjsrDTwhQbSNq9>
- Submit your resume as a Word document (.doc or .docx)