# Youth Care Coordinator (CSEC)

Ancora<sup>TN</sup> (formerly End Slavery Tennessee)



#### **AGENCY DESCRIPTION:**

Ancora<sup>TN</sup> (ATN), formerly End Slavery Tennessee, works tirelessly to nurture survivor healing and strategically combat human trafficking in Middle Tennessee. We seek to break cycles of exploitation and support survivors of human trafficking as they heal from their traumas—offering long-term, comprehensive aftercare services. Through training communities and professionals, advocating for legal changes, and implementing prevention programming, Ancora<sup>TN</sup> works to stop human trafficking before it ever begins.

Ancora<sup>TN</sup> was founded in 2012 as a faith-based, not-for-profit organization for the purpose of community awareness and education. We strive to create an environment of faith and spirituality to restore hope and a lifetime of community. We are an agency committed to trauma-informed principles and seek to promote an environment focused around a diverse and inclusive team - all working towards the mission and vision of the organization.

**REPORTS TO:** Youth Services Manager

# **POSITION SUMMARY:**

The Survivor Care Coordinator will provide services to minor victims of human trafficking and their families in Middle Tennessee. Services include crisis stabilization, case management, and linkage to critical services through collaborative partnerships.

### **KEY RESPONSIBILITIES:**

All positions at Ancora<sup>TN</sup> interact with survivors of human trafficking from day to day. This issue is sensitive and complex. Every employee is trained in trauma-informed and strength-based approaches in order to connect with and build appropriate and encouraging relationships with survivors. We strive to create a completely judgement free work environment. Empathy, compassion, and the ability to deal with difficult situations is a must for anyone who works at Ancora<sup>TN</sup>.

- Provides case management, advocacy, and education for youth and their family system using person-centered relational skills, leveraging peer networks and community resources to help navigate the complexities of the human trafficking experience.
- Comply with agency policy and procedures, maintaining all required documentation, including reporting for grants, in a professional and timely manner.
- Work closely with the ATN clinical team to ensure trafficked youth have access to trauma-informed mental health services.



- Respond on-scene (law enforcement, healthcare) to provide crisis intervention and victim advocacy while offering long-term community-based services to youth and caregiver.
- Communicates, coordinates, and works closely with law enforcement, department of children services and other state and local agencies, collaborative partners, and multi-disciplinary team members for case management and response.
- Communicating, conferring with, and coordinating care for clients with other direct services team members.
- Updates job knowledge by participating in educational opportunities; reading
  professional publications; researching best practices; maintaining personal networks;
  participating in professional organizations.
- Carry out duties assigned by Supervisor and/or Director of Clinical Services

**WORK ENVIRONMENT:** Job is carried out in office and community-based settings. The work environment may change due to the needs of survivors and staff.

# **EDUCATION, EXPERIENCE, AND SKILLS:**

- BSW required; MSW preferred.
- Experience in case management or experience working with trauma, substance abuse, sexual exploitation, victim assistance, child protective services, youth in foster care or human trafficking populations.
- Possesses the ability to effectively build and maintain collaborative relationships with individuals from a wide range of backgrounds.
- Holds strong written and verbal communication skills, with excellent interpersonal and multidisciplinary project skills.
- Approaches work in a people-oriented, entrepreneurial, adaptable, and innovative way.
- Brings passion, idealism, integrity, a positive attitude, and a mission-driven, selfdirected work.
- Works with persistence and flexibility, maintaining the ability to multitask and prioritize.
- Maintains willingness to stay abreast of and use new skills and knowledge brought about by rapidly changing information and/or technology.
- Maintains confidentiality, as required by law and in the best interests of survivors, staff and organization.
- Ability and willingness to work irregular hours as needed.

## **ADDITIONAL REQUIREMENTS:**

- 1. Initial and subsequent random drug screening is required as per agency policy.
- 2. A background check is required.
- 3. Must be willing and able to embrace and exemplify our core values.

<u>JOB TYPE:</u> Full-time (willing to work some evening and weekend hours, as needed). Travel throughout the 41 counties of Middle Tennessee is required. Mileage is reimbursed.



# **SALARY AND BENEFITS:** 50,000-55,000 based on education and experience

#### Benefits:

- Healthcare Benefits: 100% of individuals medical paid by employer and 60% of family is employer paid.
- \$150.00/month reimbursement for therapy
- 120 hours PTO accrued 10 hours/ month. Eligible after 30 days of employment.
- 96 hours sick leave accrued 4 hours/ pay period. Eligible after 30 days of employment.
- 13 paid holidays
- 4 floating holidays
- Short term disability, Long term disability, AD&D and Life insurance
- Employer 403b match up to 1% of salary based on employee contributions and dependent on annual board vote. Eligible after 6 months of employment.

**HOW TO APPLY:** To apply for this job, please submit a cover letter and resume to <a href="jobs@ancoratn.org">jobs@ancoratn.org</a> with your name and title of position you are applying for in the subject line. No phone calls accepted for this position. **No phone calls accepted for this position.** 

\*\*Ancora<sup>TN</sup> recruits, employs, trains, compensates and promotes regardless of race, religion, color, national origin, sex, disability, age, veteran status, and other protected status as required by applicable law.\*\*